INTERPERSONAL EFFECTIVENESS HANDOUT 5

Getting Someone to Do What You Want: DEAR MAN Skills

Remember **DEAR MAN:**

Describe Mindful

Express **A**ppear Confident

Assert Negotiate

Reinforce

Describe: Describe the situation. Stick to the facts. "The last three weekends, I

have noticed you coming home after curfew."

Express: Express your feelings using "I" statements ("I feel . . . ," "I would

like . . . "). Stay away from "you should . . . "; instead, say, "When you

come home late, I feel worried about you."

Assert: Ask for what you want or say "no" clearly. Remember, the other

person cannot read your mind. "I would like you to come home by

curfew."

Reinforce: Reward (reinforce) the person ahead of time by explaining the

positive effects of getting what you want. "I would be able to trust you more and give you more privileges if you stuck to our curfew

agreement."

Mindful: Keep your focus on what you want, avoiding distractions. Come back

to your assertion over and over, like a "broken record." Ignore attacks. "I know the other kids stay out later than you, and I would still like you

to do your best to meet your curfew."

Appear Make (and maintain) eye contact. Use a confident tone of voice—do

Confident: not whisper, mumble, or give up and say "Whatever."

Negotiate: Be willing to **GIVE TO GET**. Ask for the other person's input. Offer

alternative solutions to the problem. Know when to "agree to disagree" and walk away. "If you can do this for the next 2 weeks, then I will feel comfortable letting you stay out later for the party."

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